

Parent View Survey Report

These slides summarise the findings from the December 2024 parent survey and set out where parents and carers can find more information about each of the areas.

Question	Positive %	Negative %	Don't Know %	Responses
Q1. My child is happy at this school.	75	17	8	Please talk through the experience your child has at school and pass any concerns to the house office so that these can be actioned and supported. If your child has a negative experience, then please encourage them to speak to their house office or use the worried@elycollege.co.uk address so that we can support them.
Q2. My child feels safe at this school.	73	11	16	96% of students reported, in our safeguarding survey this week, that they feel safe in school – we will follow this up with small group discussions to find the common causes and take corrective action. We want all students and all staff to feel safe at school.
Q3. The school makes sure its pupils are well behaved.	63	24	13	We track all behaviour events in lessons and have seen a 40% reduction in removals in behaviour for last term compared to the year before. Our behaviour policy clearly sets out what is desired behaviour, and we take prompt action when students disturb the learning of others or do not meet our expectations. This has resulted in working with local headteachers to give students fresh starts in other schools and, where behaviour is very challenging, has resulted in permanent exclusion from school. We have high expectations of conduct which are met by the vast majority of our students.
Q4. My child has been bullied and the school dealt with the bullying quickly and effectively.	20	14	My child has not been bullied 66%	We are pleased that the incidences of bullying are rare at Ely College and where it does occur, we strive to take quick and effective action. Our anti bullying policy sets out our procedures and we encourage parents with any questions or concerns to share these with the relevant house. We log all child-on-child events, look for patterns and issue warning letters and suspensions as required. We have a well designed PSHCE and assembly curriculum to raise awareness.
Q5. The school makes me aware of what my child will learn during the year.	65	15	21	Our curriculum section of our website has a set of documents which sets out the curriculum intent for all subjects. We also have taken the steps, in response to a previous survey, to email home, at the end of each half term, the following terms focus of subject work for the term ahead. These can all be found at this link https://www.elycollege.com/page/?title=KS3+%26amp%3B+KS4&pid=203
Q6. When I have raised concerns with the school they have been dealt with properly.	40	24	I have not raised any concerns 37%	The trust have consulted on a new streamlined complaints policy which has come into effect from January 2025. We aim to resolve concerns without the need for an escalation to complaints and when this is necessary, we seek to respond quickly, fairly and take any lessons learned forward.
Q7. My child has special educational needs and/or disabilities, and the school gives them the support they need to succeed.	9	12	My child does not have SEND 78%	There are undoubtedly huge pressures on the SEND system within the local authority in processing EHCP applications and securing additional funding. We have recruited well into our SEND team and increased our teaching assistant posts, we have developed a bespoke KS3 and KS4 provision for students and have been given glowing feedback from the LA in the quality of this provision. We will always aim to do more than is possible in supporting families and our learners with SEND needs.

Question	Positive %	Negative %	Don't Know %	Actions
Q8. My child does well at this school.	61	11	27	Results in the recent GCSE examinations put the progress of the students in the top 16% of all schools nationally. Ely College became the highest performing school in the Meridian Trust for GCSE in 2024 and we have also prioritised the performing arts, shows and community performances, as well as our PLEDGES and DofE programme.
Q9. The school lets me know how my child is doing.	71	29	0	In response to the last parent survey, we established a section on the website that sets out our parent consultation process. The combination of academic mentoring and reports means that we provide feedback at multiple points of the year. We have also produced a video walkthrough to support parents in interpreting the student reports – this can be found on this link https://www.elycollege.com/page/?title=How+is+your+child+doing+at+college%3F&pid=367
Q10. There is a good range of subjects available to my child at this school.	86	4	10	The curriculum is very broad, and we are committed to ensuring that the development of core subjects does not come at the cost of the arts here at Ely. We have recently introduced politics and economics to our curriculum and are vigilant in looking for opportunities to provide more experiences to students.
Q11. My child can take part in clubs and activities at this school.	87	4	9	Last year over 500 students took part in a range of clubs and activities after school. We are thrilled to offer a partnership with Ely City Rowing Club and have taken our students overseas, to Parliament and a huge number of students have been to the West End last year. Trips and visits are a huge focus for us as has been recognised by our Silver Award in Learning Outside the Classroom.
Q12. The school supports my child's wider personal development.	49	14	37	Personal development is a strength of our curriculum. PSHCE as a taught curriculum subject and delivered by our most experienced teachers. We encourage students in year 8, 10 and 12 to take part in work experience and offer employer mock interviews for our sixth form students and our PLEDGES programme uniquely develops employability skills. You can find out more about our PSHCE curriculum here https://www.elycollege.com/page/?title=Relationships+and+Sex+Education&pid=359&action=saved
Q13. I would recommend this school to another parent	82	18		We are delighted that so many parents value the experience we provide for students and feel confident in recommending us to other parents. We remain oversubscribed and are determined to continue to maintain the trust that parents and the community have in us. We hope that continued improvement will enable more parents to feel able to recommend us in the future.