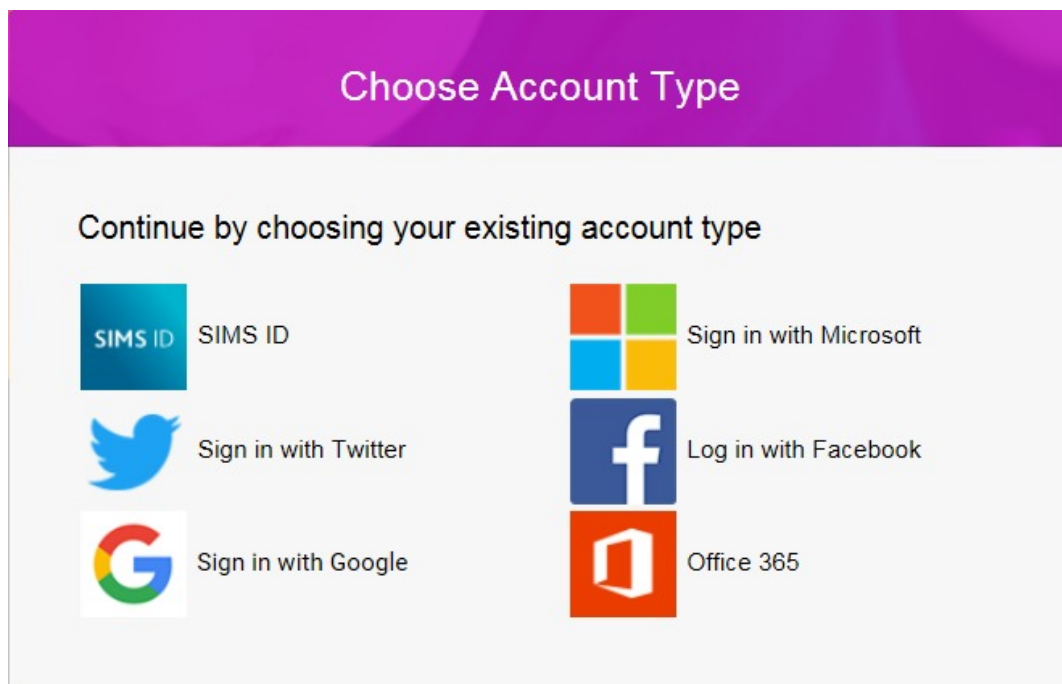


Parents/Students

1. You will receive a registration email from noreply@sims.co.uk containing a unique invitation code. You will need this code to set up your SIMS Online Services account. If you have not yet received a registration email, please check your SPAM folder before contacting your school.

IMPORTANT NOTES: To register for SIMS Online Services products, you will need one of the following accounts: Microsoft, Office 365, Google, Facebook, Twitter.

2. Follow the link in the email to be directed to the **Sign in** page.



IMPORTANT NOTES: Parents and students must not attempt to register using SIMS ID. The SIMS ID option is for use by school staff only.

3. Users should register with a Microsoft, Office 365, Google, Facebook or Twitter account. Click the icon for the relevant Third Party account and you will be directed to sign in using your existing details.
4. Once registration has been completed successfully, you can access your children at this school.

How do I sign in?

Once the registration process is complete, users can sign in via the following URLs.

SIMS Parent

- Parent <https://www.sims-parent.co.uk>
- Admin <https://admin.sims.co.uk>

SIMS Student

- Student <https://www.sims-student.co.uk>
- Admin <https://admin.sims.co.uk>

SIMS Activities

- Parent <https://parent.sims.co.uk>
- Student <https://student.sims.co.uk>
- Admin <https://admin.sims.co.uk>
- Organiser <https://organiser.sims-activities.co.uk>

This can be done from the website URLs (above) or from within the SIMS Parent and SIMS Student apps. The apps are available for iOS and Android devices.



1. Click the icon for the relevant Third Party account that you registered with.
 - Parents and students must not attempt to register using SIMS ID. The SIMS ID option is for use by school staff only.
 - School staff should register using SIMS ID.A new window will open.
2. Enter your sign in details.

Why can't I register?

- If you do not have a SIMS ID account, you should register with a Microsoft, Office 365, Google, Facebook or Twitter account. Click the icon for the relevant Third Party account and you will be directed to sign in using your existing details. If you try to enter your Third Party details in the SIMS ID **Username** and **Password** fields, the following error will be displayed.

The screenshot shows a web page titled "Register your account for SIMS products". It is divided into two sections. The top section is for existing users and contains a sign-in form with a username field (containing "wrongusername@yahoo.co.uk"), a password field, and a "Sign in" button. Below the form is a red error message: "Error: Invalid username or password". A blue notification box below the error message states: "In the interest of security you are advised not to save your username or password in the browser". The bottom section is for new users registering with a third-party account, listing options for Microsoft, Facebook, Office 365, Twitter, and Google.

- ❑ Before completing the registration process, users should be signed out from all accounts. Alternatively, the registration process should be carried out in a private browser window.
- ❑ If you have forgotten your password, please contact your Third Party account provider (e.g. Google, Microsoft, etc.) and request a new password.

Who do I contact for help?

If you have a question about your SIMS Online Services Account, please contact your child's school.

Once you have signed into your SIMS Online Services product, further help is available by selecting **Help** from the menu or clicking the item in the footer.